

To all Healthcare Professionals,

Your patients are required to update their FreeStyle Libre 2 App¹ to Version 2.12.1

An update for the FreeStyle Libre 2 app¹ is now available. Please inform you patients to download it today to make sure they continue to get optimal performance from their FreeStyle Libre 2 system.

Follow these easy steps to update to the latest version of your FreeStyle Libre 2 app¹ – 2.12.1.

How to update your FreeStyle Libre 2 app¹:

iOS Users:

1. Open the App Store.
2. Tap your profile icon at the top right of the screen.
3. Scroll to see Available Updates and release notes.
4. Tap **Update** next to Libre 2.

Android Users:

1. Open the Google Play Store.
2. At the top right, tap the profile icon.
3. Tap **Manage apps & device**.
4. Tap **Update** next to Libre 2.

We're here to help.

If you have any questions, please contact our Customer Care Team for support at 1-800-461-8481.

1. The FreeStyle Libre 2 app is only compatible with certain mobile devices and operating systems. Please check our website for more information about device compatibility before using the apps. Use of the FreeStyle Libre systems apps requires registration with LibreView.

©2025 Abbott. All Rights Reserved. ADC-118801 v2.0